



SCORPION WINDOW FILM COMMERCIAL AND RESIDENTIAL LIMITED WARRANTY REGISTRATION FORM

WARRANTY # _____

ALL INFORMATION ON THIS FORM MUST BE COMPLETED FOR WARRANTY VALIDATION

DEALER INFORMATION

PLEASE TYPE OR WRITE CLEARLY

Installation Date _____ Installing Dealer _____
Address _____
City _____ State _____ Zip _____
Phone (_____) _____ Fax (_____) _____

CUSTOMER INFORMATION

PLEASE TYPE OR WRITE CLEARLY

Please Indicate: Commercial _____ Residential _____
Purchaser Name _____
Installation Address _____
City _____ State _____ Zip _____
Phone (_____) _____ Work (_____) _____ Fax (_____) _____
E-Mail _____
Customer Signature _____ Date _____

PRODUCT INFORMATION

Warranty Not Valid Without Lot Numbers

PLEASE TYPE OR WRITE CLEARLY

Film Description	Lot #	Square Feet of Film	No. of Panes
Total Square Feet of Film and Number of Panes			
Total Cost of Installation \$ _____			
Window Type:		Glass Type:	Low E or Other Coatings
<input type="checkbox"/> Single Pane Clear	<input type="checkbox"/> Annealed	<input type="checkbox"/> Standard	
<input type="checkbox"/> Single Pane Tinted	<input type="checkbox"/> Tempered	<input type="checkbox"/> Plus or E2	
<input type="checkbox"/> Double Pane Clear	<input type="checkbox"/> Laminated	<input type="checkbox"/> Plus Plus or E3	
<input type="checkbox"/> Double Pane Tinted	<input type="checkbox"/> Other (describe) _____	<input type="checkbox"/> Other (describe) _____	
<input type="checkbox"/> Triple Pane	_____	_____	
<input type="checkbox"/> Other (describe) _____	_____	_____	

Film to Glass Chart:

Must be signed by the installing dealer:

This installation meets the manufacturer's published Film-To-Glass Chart dated:

See Back For Warranty Information Including Stipulations and
Restrictions Covering Glass Breakage and Seal Failure

WARRANTY INFORMATION

GENERAL WARRANTY STATEMENT & PROVISIONS

Scorpion Window Film warrants all Scorpion Architectural Series brand window film sold and professionally installed by an authorized Scorpion Window Film installers against peeling, bubbling, rippling, cracking, adhesive failure, delamination, and demetallization. Refer to the chart below for warranty durations.

This Limited warranty covers only window films approved by the manufacturer for flat glass application, according to the most recent Film-To-Glass Application Chart at the time of installation.

The Limited warranty coverage begins at the time of installation completion. This Limited warranty is extended to the original purchaser and is non-transferable. Scorpion Window Film's liability is limited to the replacement and re-installation labor of only such quantity of film product determined to be defective by the manufacturer. Rental units are considered commercial properties. Warranty terminates upon any sale, conveyance or change in tenancy of any commercial property. Replacement does not extend original warranty period.

MAKING A WARRANTY CLAIM

In the event that a Scorpion Window Film product fails in accordance outlined within this limited warranty for the duration of the warranty duration, the original purchaser must supply a copy of the original sales receipt as well as this completed warranty form. This form must be filled out completely including roll lot numbers in order to be validated and acceptable for claim consideration. If these documents are not submitted the result will be claim denial. You may contact the installing dealer or the Scorpion Window Film Claims department for information on submitting a claim. In the event a claim needs to be made contact Scorpion Window Film Warranty Claims Department located at 6184 S US HWY 231, Cloverdale, IN 46120 or email info@scorpionwindowfilm.com.

This limited warranty is valid only if the manufacturer's white original copy is received, validated, and registered by the Warranty Department within sixty (60) days from the completion of the installation. This form must be signed by both the customer and duly authorized dealer.

Special Notes: Not all films are eligible for Glass Breakage and Seal Failure Coverage. Some types of film, when applied to certain types of glass, almost always result in glass breakage due to excessive heat absorption. To prevent unnecessary glass breakage, Scorpion Window Film only approves and offers its Limited Warranties on glass and film combinations as detailed on the Company's Film to Glass Application Chart and the duration chart below, which may be changed from time to time by the manufacturer. In addition, buildings with a history of seal failure or glass breakage due to thermal stress are not eligible for glass breakage or seal failure coverage. In the situation where multiple claims are made on one or more windows that have Scorpion Window Films installed, Scorpion Window Film reserves the right to remove some or all installed Scorpion Window Film and will reimburse the customer for the original amount of the original film installation invoice.

GLASS BREAKAGE AND SEAL FAILURE LIMITED WARRANTY

LIMITED GLASS BREAKAGE WARRANTY

In the event of glass breakage due to thermal stress, Scorpion reserves the right to have its local representative inspect the affected window(s) before approving a claim. Upon approval, Scorpion will pay for replacing the glass up to a maximum of \$500 per window.

SEAL FAILURE ON DUAL-PANE UNITS

For films approved for specific applications involving dual-pane units, Scorpion Window Film only warrants against seal failure limited to the original warranty time period of a valid and current window manufacturers warranty that warrants against seal failure or the time period in the below chart, whichever is shorter. If approved, Scorpion Window Film will pay for replacement of the insulated glass unit up to a maximum of \$500 per unit. Seal failure is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the insulated glass (IG) unit, allowing moisture and/or air to penetrate, causing an internal "fogging" between the two panes of glass.

IMPORTANT NOTE:

In the event of glass breakage or seal failure, the customer should not replace the glass unless a dangerous situation exists that would require immediate replace. This action will void the warranty. If immediate replacement is unavoidable due to a dangerous situation, the customer must take photographs that clearly and undeniably illustrate glass breakage or seal failure before replacing the affected glass. These images must be submitted along with the original warranty form for claim processing.

WARRANTY DURATION PERIODS

FILM TYPE	COMMERCIAL WARRANTY	RESIDENTIAL WARRANTY	GLASS BREAKAGE WARRANTY	SEAL FAILURE WARRANTY
MIRAGE	10 YEARS	LIFETIME	5 YEARS	3 YEARS
VISION	10 YEARS	LIFETIME	5 YEARS	3 YEARS
FLARE	10 YEARS	LIFETIME	5 YEARS	3 YEARS
SPIRIT	10 YEARS	LIFETIME	5 YEARS	3 YEARS
ELEMENT	10 YEARS	LIFETIME	5 YEARS	3 YEARS
BLACK-OUT	5 YEARS	5 YEARS	NONE	NONE
WHITE-OUT	5 YEARS	5 YEARS	2 YEARS	NONE
FROSTED CRYSTAL	5 YEARS	5 YEARS	2 YEARS	NONE
FROSTED VISION	5 YEARS	5 YEARS	2 YEARS	NONE
SAFETY CLEAR	10 YEARS	LIFETIME	2 YEARS	NONE
ANTI-GRAFFITI	5 YEARS INT/3 YEARS EXT	5 YEARS INT/3 YEARS EXT	2 YEARS	NONE

*All film warranty periods are for internal application only unless noted with an exterior time period.

APPLICATIONS WHERE PRE-APPROVAL REQUIRED:

- Laminated glass in single or dual pane windows
- Glass with a thickness greater than 1/4"
- Windows with damaged framing
- Rigid window frame systems
- Windows that have hardened glazing compound or sealant
- Non-standard sized windows
- Windows where architectural shading occurs
- Non-vertical windows
- Reflective glass
- Flat glass applications using automotive film
- Applications over 2500 ft²
- Double-pane windows greater than 40 ft²
- Single-pane windows greater than 100 ft²
- Previous glass breakage or seal failure history
- Skylights

PRODUCT WARRANTY DISCLAIMER STATEMENT

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, NOR ARE THERE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OF MERCHANT ABILITY APPLICABLE TO ANY FILMS MANUFACTURED BY SCORPION WINDOW FILM. IN NO EVENT SHALL THE MANUFACTURE BE LIABLE OR RESPONSIBLE FOR ANY LOSS OR DAMAGE, DIRECT, INCIDENTAL, OR CONSEQUENTIAL, EXCEPT AS EXPRESSLY SET FORTH HEREIN. THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL WARRANTIES, EXPRESSED OR IMPLIED, AND IS VOID IF THE PRODUCT HAS BEEN SUBJECT TO ABUSE OR IMPROPER CARE. THIS LIMITED WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS AND THE PURCHASER MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

THIS MANUFACTURER'S LIMITED WARRANTY DOES NOT COVER IMPROPER OR POOR INSTALLATION OF ANY SCORPION WINDOW FILM PRODUCT.

APPLICATIONS WHERE USE IS PROHIBITED

- Application of two or more films to a single piece of glass
- Partial film application to a single piece of glass
- Exterior applications using films only approved for interior use
- Damaged Glass
- Triple or double-pane glass with suspended films
- Wired, patterned, or textured glass
- Windows with pre-existing seal failure